# **Feature Name: DeactivateHousekeepingRequest**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

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| **Use Case ID:** | 7.4.09 | | | |
| **Use Case Name:** | DeactivateHousekeeping Request | | | |
| **Created By:** | Dalton Cleveland | | **Last Updated By:** | Dalton Cleveland |
| **Date Created:** | 2019-05-02 | | **Last Revision Date:** |  |
| **Actors:** | | Front Desk | | |
| **Description:** | | Deactivates an existing housekeeping request | | |
| **Trigger:** | | User selects the option to deactivate an existing housekeeping request | | |
| **Preconditions:** | | 1. The assumptions are true | | |
| **Postconditions:** | | 1. An existing request becomes no longer active in our system | | |
| **Normal Flow:** | | 1. User selects the option to deactivate an existing housekeeping request 2. System asks the user if they are sure 3. User confirms 4. System brings user back to the list of current requests. | | |
| **Alternative Flows:** | | 2a. The user selects no when asked to confirm   1. The system alerts the user that the request was not deactivated 2. The system then returns the user to the list of current requests. | | |
| **Exceptions:** | | 1a. There are no existing requests to deactivate   1. The system alerts the user. 2. System continues on step 4 of the normal flow. | | |
| **Includes:** | | Create, Retrieve, Update, HousekeepingRequest | | |
| **Frequency of Use:** | | As needed. | | |
| **Special Requirements:** | | None at this time. | | |
| **Assumptions:** | | User is logged in  User has access  An active housekeeping request already exists | | |
| **Notes and Issues:** | | None at this time. | | |